

6 Remittance (TT, CHATS & HKMO Remittance)

Brand new user interface for a greater experience

- Provide quick and easy channels for customers to submit outward remittance / view inward remittance instructions through Telegraphic Transfer (TT) / CHATS service

- 1 Select desired remit channel and Registered / Non-registered Payee, then follow the instructions to fill in necessary information. Accept the T&C and click “Next” to proceed*

The screenshot displays the 'Remittance' page with a sidebar menu on the left containing: transaction inquiry, Remittance Transaction Inquiry, Remittance Services, Pending Remittance Transaction Enquiry, and Remittance Transaction Enquiry. The main content area is titled 'Remittance' and includes a yellow information box with three points: 1. Effective from 12 Feb 2020, the cut-off time of Telegraphic Transfer service via eBanking would be changed to 3:00pm Monday to Friday until further notice. 2. Wealth Management Connect (WMC) customers need to use our mobile banking to conduct remittance service. 3. Please download and complete the [eBanking Services - Telegraphic Transfer and CHATS Template Application / Alteration Request Form](#) or [eBanking Services - HK-Macau Remittance Template Registration / Cancellation Request Form](#), and submit to our branches to register remittance template(s).

The form consists of four main sections, each with a green highlight box around its title and options:

- 1. You Are Transferring Money By**: Includes radio buttons for 'Telegraphic Transfer Services' (selected), 'CHATS Services', and 'HK-Macau Instant Remittance Services'.
- 2. Transfer From**: A dropdown menu showing 'Premier Banking Statement 802-258436-831 HKD 35,410,166.74'.
- 3. Transfer To**: Includes radio buttons for 'Registered Account' and 'Other Account' (selected).
- 4. You Are Transferring Money To**: Includes fields for 'Currency*' (EUR), 'Amount*' (100), 'Intermediary Bank' (Bank 123), and 'Payee's Bank A/C No.' (341232345).

At the bottom right, there is a green highlight box around a checkbox and text: I/We hereby acknowledge and agree that for the purpose of the implementation of the revised requirements under Special Recommendation VII issued by the Financial Action Task Force on Money Laundering in relation to wire transfers, you may include in the remittance message my/our name, account number and address or to disclose to the beneficiary authorized institution(s) and/or the appropriate authority(ies) my/our aforesaid information for identifying, reporting and investigating suspicious transactions. Below this is a link: [I/We have read and agreed to be bound by Terms and Conditions of OCBC Bank Remittance Services.](#) A smaller note in red text says: (Remarks: You can download and store the terms and conditions from hyperlinks in the application process or [Bank's website](#) within 30 days for your future reference. Kindly note that you may not be able to access or download such version of the information after the expiry of the specified timeframe.) A 'Next' button is located at the bottom right of the page.

*Telegraphic Transfer & CHATS Services have been merged into a single “Remittance Services” page.

6 Remittance (TT, CHATS & HKMO Remittance) (CONT'D)

2 Review the inputted details and click “Submit” to proceed

Transaction Inquiry
Remittance
Transaction Inquiry
Remittance Services
Pending Remittance
Transaction Enquiry
Remittance
Transaction Enquiry

Telegraphic Transfer

- Effective from 12 Feb 2020, the cut-off time of Telegraphic Transfer service via eBanking would be changed to 3:00pm Monday to Friday until further notice.
- Wealth Management Connect (WMC) customers need to use our mobile banking to conduct remittance service.
- Please download and complete the eBanking Services - Telegraphic Transfer and CHATS Template Application / Alteration Request Form or eBanking Services - HK-Macau Remittance Template Registration / Cancellation Request Form, and submit to our branches to register remittance template(s).

Transfer From

Account
Premier Banking Statement 802-258436-831 HKD

Please Verify The Telegraphic Transfer

Amount
EUR 100.00

Intermediary Bank
Bank 123

Payee's Bank A/C No.
341232345

Payee's Bank Name
Bank 456

Payee's Bank Address
TEST Address

Payee / Beneficiary's Account Number
231423214

Payee / Beneficiary's Name And Address
TESTING

3 Go through the security device authorization flow to submit the transaction (Only applicable for transferring to Non-registered account)

paid by Applicant (OUR)

HKD

Authorise using security device

1 SIGN
Press **SIGN** button on security device button until the sign appears

2 SIGN
Enter **3142 3214** into security device and press **SIGN** again

3
Enter the 6-digit Security Code show on security device

6 Remittance (TT, CHATS & HKMO Remittance) (CONT'D)

4 Your TT / CHATS instruction has been submitted successfully*

Transaction Inquiry
Remittance
Transaction Inquiry
Remittance Services
Pending Remittance Transaction Enquiry
Remittance
Transaction Enquiry

Telegraphic Transfer

Your Instruction Was Submitted.
Reference No.: 202471910018358
Instruction Date: 2024/08/06 4:02 PM

Please be reminded to visit [Remittance -> Pending Remittance Inquiry](#) and [Remittance Transaction Enquiry](#) for keep tracking with the latest transaction status and enquiring transaction details.

Transfer From

Account
Premier Banking Statement 802-258436-831 HKD

Telegraphic Transfer Details

Amount
EUR 100.00

Intermediary Bank
Bank 123

Payee's Bank A/C No.
341232345

Payee's Bank Name
Bank 456

Payee's Bank Address
TEST Address

Payee / Beneficiary's Account Number
231423214

5 Customer can then immediately visit “Pending Remittance Transaction Enquiry” for checking the established TT/CHATS remittance details

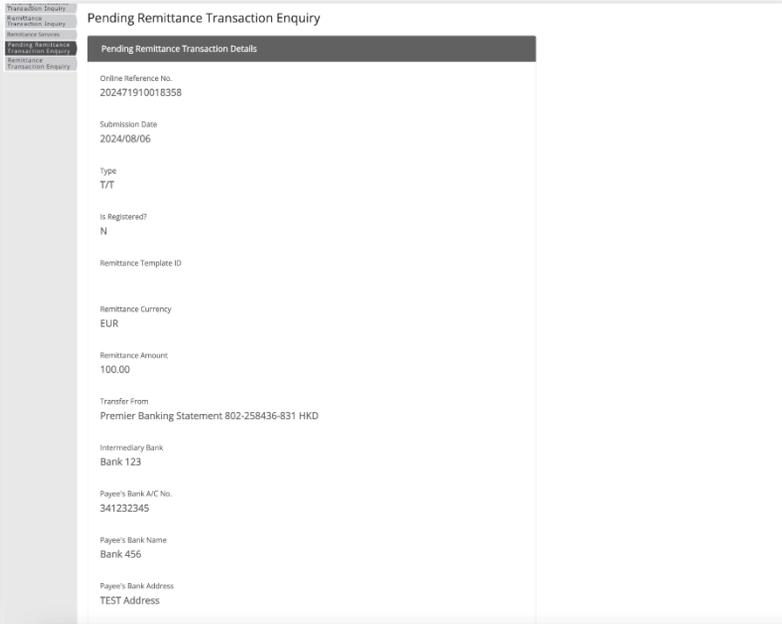
Pending Remittance Transaction Enquiry

Online Reference No.	Submission Date	Type
202471910018358	2024/08/06	T/T
202471910018347	2024/08/06	CHATS
202471810018338	2024/08/05	T/T
202471810018338	2024/08/05	T/T
202471810018338	2024/08/05	T/T
202471410018333	2024/08/01	T/T
202471310018323	2024/07/31	T/T

*Please be noted that Remittance transaction will not be immediately executed upon submission. Meanwhile, the cut-off time of TT service via eBanking is at 3pm Monday to Friday. Instruction submitted after the cut-off time or during public holiday will be handled in the next business day (excluding Saturday).

6 Remittance (TT, CHATS & HKMO Remittance) (CONT'D)

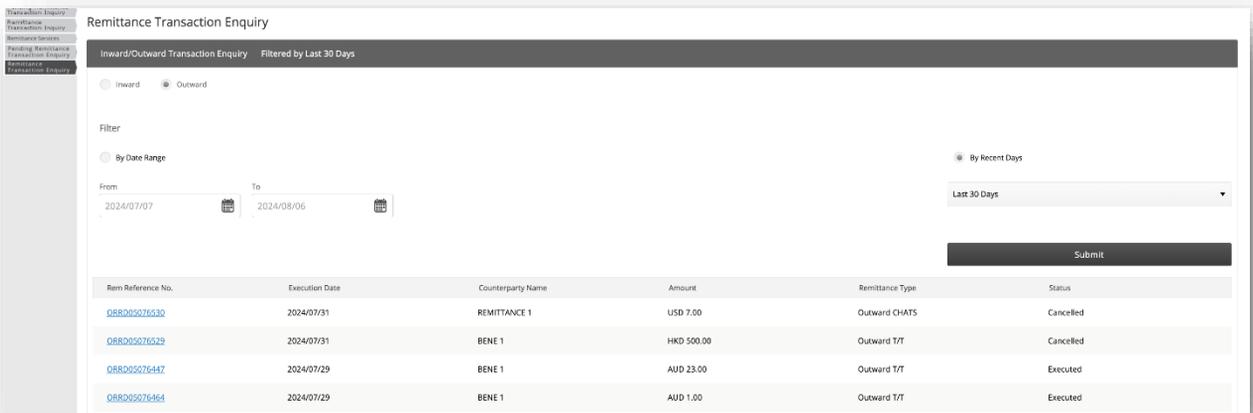
- 6 Click the corresponding Online Reference No. to go into the submission details. Please be aware that the record in this section will be removed once the remittance transaction has been processed



The screenshot shows a web interface for a 'Pending Remittance Transaction Enquiry'. The page title is 'Pending Remittance Transaction Enquiry'. Below the title, there is a section for 'Pending Remittance Transaction Details'. The details are as follows:

- Online Reference No.: 202471910018358
- Submission Date: 2024/08/06
- Type: T/T
- Is Registered?: N
- Remittance Template ID:
- Remittance Currency: EUR
- Remittance Amount: 100.00
- Transfer From: Premier Banking Statement 802-258436-831 HKD
- Intermediary Bank: Bank 123
- Payee's Bank A/C No.: 341232345
- Payee's Bank Name: Bank 456
- Payee's Bank Address: TEST Address

- 7 Your TT/CHATS transaction will then be displayed in Remittance Transaction Enquiry after processed (e.g.: Executed / Rejected). Click "Outward" and select a suitable time filter to view the transaction status. Customer can also select "Inward" for viewing all inward remittance transaction details



The screenshot shows a web interface for 'Remittance Transaction Enquiry'. The page title is 'Remittance Transaction Enquiry'. Below the title, there is a section for 'Inward/Outward Transaction Enquiry Filtered by Last 30 Days'. The page has two radio buttons for 'Inward' and 'Outward', with 'Outward' selected. There is a 'Filter' section with a 'By Date Range' radio button selected. The date range is from '2024/07/07' to '2024/08/06'. There is a 'By Recent Days' dropdown menu set to 'Last 30 Days' and a 'Submit' button. Below the filter section, there is a table with the following data:

Rem Reference No.	Execution Date	Counterparty Name	Amount	Remittance Type	Status
OBRD05076330	2024/07/31	REMITTANCE 1	USD 7.00	Outward CHATS	Cancelled
OBRD05076529	2024/07/31	BENE 1	HKD 500.00	Outward T/T	Cancelled
OBRD05076447	2024/07/29	BENE 1	AUD 23.00	Outward T/T	Executed
OBRD05076464	2024/07/29	BENE 1	AUD 1.00	Outward T/T	Executed

6 Remittance (TT, CHATS & HKMO Remittance) (CONT'D)

8 Click the corresponding Rem Reference No. to go into the details. Customers will be able to check the comprehensive transaction details including transaction status and finalized charges here

Remittance Transaction Enquiry

Remittance Transaction Details

Reference No.
ORRD05076447

Execution Date
2024/07/29

Creation Date
2024/07/29

Type
T/T

Remitter / Ordering Customer Name & Address
SG CUP IDA AC LONG SURNAME
ADDRESS 1 ADDRESS 2 ADDRESS 3
ADDRESS 4 ADDRESS 5 HONG KONG

Remittance Amount
AUD 23.00

From Account
Premier Banking Statement 258436-831 AUD

Intermediary Bank

Payee's Bank A/C No.
564868468664

Payee's Bank Name & Address
OCBC BANK (HONG KONG) LIMITED
ADDRESS 1 ADDRESS 2
HONG KONG

Beneficiary Account Number
56774646787465

For the above remittance and charges

At Rate
0.000000

Cable/ Postage
AUD 0.00

Commission
AUD 0.00

Correspondent Charges
AUD 0.00

Other Commission
AUD 0.00

Total Amount
AUD 23.00

Total Charge Amount
0.00

Time Of Account Debit (Bank User ID)
08:00:00
2445
0509

Status
Executed

6 Remittance (TT, CHATS & HKMO Remittance) (CONT'D)

9 For HK-Macau Remittance, once customer submitted a real time transaction, they can access My Portfolio of corresponding accounts to view the transaction history.

HK-Macau Instant Remittance

✓ Your Instruction Was Submitted.
Reference No.: HR24120924486771
Instruction Date: 2024/12/09 2:09 PM

Transfer From

Account
Premier Banking Statement 802-765074-200 HKD

HK-Macau Instant Remittance Details

Amount
HKD 23.00

Beneficiary Bank Name
OCBC Bank (Macau) Limited

Beneficiary Bank Address
241 Avenida de, Almeida Ribeiro Macau

Beneficiary Account Number
689495-831

Service Charge
HKD 0.00 will be debited from the "Transfer From" above

Transfer Date
Execute Immediately

Premier Banking Statement 802-648724-831 HKD Filtered by Last 7 Days

By date range By recent days

from 2035/04/24 to 2035/04/30

Last 7 Days

Submit

Transaction date	Transaction type	Narrative	Debit	Credit
2035/04/30	DEBIT ADVICE	HK-MACAU REM	600.00	-

10 Customer can also trigger forward date transaction for HK-Macau Remittance. Select a future date (at most 45 business days ahead) and transaction will be executed automatically on the designated date. For details, please visit Transaction Status (HK-Macau Remittance)*

Transfer Date*

Execute Immediately Execute On 2024/12/10

* - Mandatory Fields

Transaction Date	Transaction Time	Transaction No.	Reference No.	TEST	Account	Amount	Status
2024/12/06 15:18:50	2024/12/09	F20243410030975	HR24120669525463	TEST 689	765074-200	HKD 96,000.00	Executed
2024/12/06 15:17:38	2024/12/09	F20243410030975	HR24120669525463	TEST 689	765074-200	HKD 95,000.00	Rejected
2024/11/22 13:31:20	2024/11/22	F20242920005859	HR24101843078362	TEST 689	765074-200	HKD 30,000.00	Executed
2024/11/22 13:29:52	2024/11/22	F20242920005859	HR24101843078362	TEST 689	765074-200	HKD 60,000.00	Rejected
2024/11/22 13:29:07	2024/11/22	F20242920005859	HR24101843078362	TEST 689	765074-200	HKD 1.27	Executed
2024/11/22 11:43:51	2024/11/22	F20242920005859	HR24101843078362	TEST 689	765074-200	HKD 11.43	Executed
2024/11/22 11:37:39	2024/11/22	F20242920005859	HR24101843078362	TEST 689	765074-200	HKD 11.36	Executed
2024/11/21 17:39:40	2024/11/21	F20242920005859	HR24101843078362	TEST 689	765074-200	HKD 1.00	Executed
2024/11/18 17:40:26	2024/11/18	F20242920005859	HR24101843078362	TEST 689	765074-200	HKD 99,000.00	Deleted
2024/11/06 18:40:55	2024/11/06	F20242920005859	HR24101843078362	TEST 689	765074-200	HKD 202.00	Executed
2024/11/06 18:38:19	2024/11/06	F20242920005859	HR24101843078362	TEST 689	765074-200	HKD 101.00	Executed

* SMS and Email notification (if registered) will also be received once the forward-date transaction executed.